

POLICY OF QUALITY, ENVIRONMENTAL PROTECTION, AND



OCCUPATIONAL HEALTH AND SAFETY

“Satisfy requirements of future by quality ” is the basic motto of “ORAO”a.d.”

“ORAO” a. d. Policy of Quality, Environmental Protection, and Occupational Health and Safety is:

- Establishment and maintenance of an aviation market-oriented business system to provide products and services of high-quality level which follows the customers' needs and modern trends in aviation, the application of modern technologies, technical standards and norms, including environmental protection requirements and protection of natural resources.
- Reliable on-time delivery of produced and overhauled turbojet engines and components, assemblies, accessories, tools, and equipment thereof, and special process services, which satisfy specified requirements and expectations of customers, with no claims during the warranty period.
- Directing production and overhaul towards civil aviation programs and building a strategic partnership with the world-known manufacturers in the aviation industry, maintenance of production and overhaul based on one's development of technologies.
- Provision of laboratory services, which are developed to support overhaul, production, and development of turbojet engines, as well as to satisfy customers needs, with needed authorizations, equipment, and professional knowledge, thus achieving the adequacy of measuring equipment for the intended purpose and high-quality material testing.
- Establishment, maintenance, effective application, and continuous improvement of Integrated Management System according to EN (AS) 9100 Standard, ISO 9001, SORS 9000, ISO 14001, ISO 45001, PART-145 Standards which incorporates Quality Management Systems BAS EN ISO/IEC 17025 in Metrological Laboratory Division and Material Testing Laboratory Division, and other necessary certificates by which “ORAO”a.d. acquires advantages on market.
- Prevention and effective risk management related to monitoring, management, and continuous improvement of business, reduction, and prevention of pollution of the environment, and protection of occupational health and safety.
- Provision of teamwork, planned professional training, and staff training, to improve competence and motivation of the personnel in “ORAO”a.d.
- The managers' responsibility at all levels is to plan, ensure, and continuously improve product quality, eliminate and reduce environmental impact, involvement of employees and their representatives in the activities of occupational health and safetyimprovement, and raise awareness and social responsibility following legal requirements and other requirements of interested parties.
- Director and executive directors have the responsibility to consistently implement the Policy and to promote the Policy through the contribution of all employees.

Date: 15.03.2024.

DIRECTOR
Mladen Stojanović, B.Sc.

A handwritten signature in blue ink, appearing to read 'Mladen Stojanović', is written over a blue checkmark graphic. The checkmark is stylized and points upwards towards the right, ending in a small airplane icon.